

Frequently asked questions.

What should my child expect from immediate remote education in the first day or two of students being sent home?

From the first day of a whole school lock down or a whole class bubble being sent home students will receive live lessons via Microsoft Teams for each period of their timetable.

My child is the only one in their class isolating do they get to join live lessons?

No, students who have been asked to isolate due to a family member having Covid will be able to access a full day's timetable via the National Oak Academy curriculum. A copy of this will be emailed home by the attendance office on notification of your child's isolation. It can also be found on the school website home learning button.

Following the first few days of remote education, will my child be taught broadly the same curriculum as they would if they were in school?

Yes. We teach the same curriculum remotely as we do in school, wherever possible and appropriate.

However, we have needed to make some adaptations in some subjects. These subjects are the ones that have a practical/physical element to them.

How long can I expect work set by the school to take my child each day?

Students will be set work to cover all five lessons and tutor time every day. They will be expected to be online for a minimum of 45 mins for every hour period.

Will staff be teaching from their classrooms or at home?

Some staff will be teaching from home due to the need to keep numbers of staff on site to only those necessary to run the school safely. All live sessions will be recorded by the teacher as part of our remote education provision and for safeguarding purposes. If a session is to be recorded all attendees will be notified before recording begins. Those joining the session will be able to see the names of their classmates. Attendees are expected to turn off their camera, so their image is not captured. Please note that only teacher accounts can record sessions. Any recorded sessions are stored securely and are automatically deleted after 30 days.

Accessing remote education

How will my child access any online remote education you are providing?

Students need to login to their school Office 365 account which can be found via the website home learning button. Students should view their emails to accept invitations to live lessons. The timetable for the day can be found in the calendar.

If my child does not have digital or online access at home, how will you support them to access remote education?

All students who require a laptop will be issued a device to use for the period of home learning by contacting the school. Parents can access additional data to allow for internet access by contacting study support on studysupport@kings-international.co.uk

How will my child be taught remotely?

Your child will be taught via their class teacher using a combination of live teaching techniques and tasks delivered via Microsoft Teams. If your child is not part of a larger class bubble isolating they will access prepared video lessons from the National Oak Academy.

Engagement and feedback

What are your expectations for my child's engagement and the support that we as parents and carers should provide at home?

We ask that you continue to keep your child in their regular school routine. Ensure that they are up and dressed and logging into their Office 365 account by 8.40am every day. If possible, ensure they have a quiet place to work. Encourage them to take time away from the screen at the break and lunch times.

How will you check whether my child is engaging with their work and how will I be informed if there are concerns?

All staff are asked to register every lesson if a student is engaging in the lesson. This is monitored daily by tutors and Heads of Year. If we are concerned, we will call you to discuss our concerns and identify any barriers to engagement. We may complete a home visit to speak directly with you and your child.

How will you assess my child's work and progress?

We will be assessing your child through a combination of using the chat function inside Teams for direct lesson engagement and understanding. We will formally assess your child through the setting of assignments that they will need to upload to be marked.

Additional support for students with particular needs

How will you work with me to help my child who needs additional support from adults at home to access remote education?

Students with EHCP's or who are in the process of getting an EHCP are expected to take up a place within school where they can be directly supported by a teacher or teaching assistant. Students who had access to a teaching assistant in school will have access to a teaching assistant within their Teams class.

General queries

My child is unwell and can't take part in live lessons what do I do?

Please contact the attendance line as you would normally do so that we can inform their class teacher that they won't be online.

My child receives Free school meals will I still get these?

Yes. Students who are entitled to a free school meal will receive a shopping voucher to the value of £15 for every week that the school is closed (including holidays) to all but key worker and vulnerable students. In case of a class bubble having to isolate, a food hamper will be available for collection for the period of absence. Parents who choose not to send their children to school will not be eligible for the food hamper.

My child needs a new exercise book what do I do?

New exercise books can be collected from the school reception between 8am and 4pm every day.

It is parents evening soon will these still happen?

Yes. Parents' evenings will continue to run using a virtual parent evening system. A letter to allow parents to make bookings will come out at least a week before the parents' evening. Parents will need access to a device that can connect to the internet.

My child is in Year 11, when will we know what is happening with exams?

The situation with what the process will be to give students a GCSE grade this year now that the national exams have been cancelled is still being consulted on at a government level. All updates for Year 11 students are provided in our weekly year group Q and A session with the Head of Year and Headteacher on a Friday at 3pm.

I am a key worker and my hours have changed and I now need a space for my child, how do I book one?

Please contact study support on studysupport@kings-international.co.uk to request a school place for your child. Please do not be offended if we ask for evidence of key worker status before agreeing a place for your child.

Does my child have to have a Covid test before coming back to school?

As a school we will complete a lateral flow Covid test on any student, where the parent has consented before they mix with other students. The tests are not compulsory but we would encourage you to support our community by agreeing to testing. Students should register at reception on their first morning in school to have their test.